



| NAME                         | COMPANY  |
|------------------------------|--|
| John Abraham                 | Caliber Home Loans                             |
| Peter Accolla                |  |
| Jeff Adams                   | McLean Mortgage Starkey Mortgage               |
| Edward Ades                  | Sterling National Bank                         |
| Matthew Adler                |  |
| John Aexel                   | Lake Michigan Credit Union  Caliber Home Loans |
| Devyn Alexander              | PrimeLending                                   |
| -                            | •  |
| Jimmy Alexander Kellie Allen | SWBC Mortgage                                  |
| Kent Allen                   | Guild Mortgage                                 |
|                              | Trident Mortgage                               |
| Tanja L. Allen               | Fairway Independent Mortgage                   |
| Jon Altizer                  | Guaranteed Rate                                |
| Rene Alvarez                 | PrimeLending                                   |
| Derek Alverson               | Prosperity Mortgage                            |
| Pauline Marie Amstutz        | American Pacific Mortgage                      |
| Ben Anderson                 | Guaranteed Rate                                |
| Rodney Anderson              | Supreme Lending                                |
| Matt Andre                   | FBC Mortgage                                   |
| Tracy Andreini               | Opes Advisors                                  |
| Austin Andruss               | Opes Advisors                                  |
| Victor Angel                 | Guaranteed Rate                                |
| Jeffrey Angelucci            | Guaranteed Rate                                |
| Michael Aning                | American Pacific Mortgage                      |
| Mark Anselmo                 | Trident Mortgage                               |
| Darran Anthony               | First Home Mortgage                            |
| Vincent Apostolico           | McLean Mortgage                                |
| Bradley Arendt               | PrimeLending                                   |
| David Arocho                 | PrimeLending                                   |
| Jeffrey Aronheim             | MegaStar Financial                             |
| Amber Arwine                 | Guaranteed Rate                                |
| Eduardo Avakian              | Skyline Home Loans                             |
| Marc Aymard                  | First Home Mortgage                            |
| Artin Babayan                | PrimeLending                                   |
| Christian Babcock            | Mortgage Master                                |
| Tyler Bahnsen                | Prospect Mortgage                              |
| Chad Baker                   | W.J. Bradley Mortgage                          |
| Mark Baker                   | SWBC Mortgage                                  |
| Michal Bander                | Guaranteed Rate                                |
| Shant Banosian               | Guaranteed Rate                                |
| Craig Barber                 | Fairway Independent Mortgage                   |
| Ryan Barry                   | NJ Lenders Corp.                               |
| Jill Bartoletti              | Caliber Home Loans                             |
| Ann Bassi                    | American Pacific Mortgage                      |
| Sam Batayneh                 | Guaranteed Rate                                |
| Charles Bates                | Academy Mortgage                               |
| Kenneth Bates                | American Pacific Mortgage                      |
| Giuseppe Battaglioli         | Hallmark Home Mortgage                         |
| Todd Beal                    | Trident Mortgage                               |
| Raffi Bekmezian              | PrimeLending                                   |
| Melissa Bell                 | McLean Mortgage                                |

| NAME                | COMPANY                       |
|---------------------|-------------------------------|
| Grant Bellis        | Mortgage Services III         |
| Rick Berardino      | Guaranteed Rate               |
| Kevin Berju         | Trident Mortgage              |
| Laurent Berman      | EagleBank                     |
| Dave Berryman       | Talmer Bank and Trust         |
| Carrie Bertsos      | Guaranteed Rate               |
| Shaul Betesh        | Guaranteed Rate               |
| Scott Beyer         | PrimeLending                  |
| Marty Bielefeld     | W.J. Bradley Mortgage         |
| Joseph Bigelman     | John Adams Mortgage           |
| Todd Binkley        | Gateway Mortgage              |
| Michael Bischof     | Guaranteed Rate               |
| Alicia Blackwood    | Summit Funding                |
| Brent Blaustein     | Summit Funding                |
| Brian Blonder       | Capital Bank                  |
| Michelle Bobart     | Guaranteed Rate               |
| Debbie Bodwell      | Residential Mortgage Services |
| Drew Boland         | Guaranteed Rate               |
| Heather Bomar       | Cornerstone Home Lending      |
| Ryan Boney          | UW Credit Union               |
| Scott Bonora        | Mortgage Master               |
| Todd Bookspan       | HomeStreet Bank               |
| Steve Boucher       | Guaranteed Rate               |
| Neil Bourdelaise    | First Home Mortgage           |
| Michael Bowen       | Guild Mortgage                |
| Monica Bowman       | Academy Mortgage              |
| Robin Bowman        | Trident Mortgage              |
| Grace Bozick        | Guaranteed Rate               |
| Tuck Bradford       | Mortgage Master               |
| Cynthia Bradley     | Wallick & Volk                |
| Simon Brais         | Movement Mortgage             |
| Shimmy Braun        | Guaranteed Rate               |
| Gavin Brayce        | Guild Mortgage                |
| Marc Bristol        | Guaranteed Rate               |
| Kelli Broadbent     | SWBC Mortgage                 |
| Ari Brody           | Guaranteed Rate               |
| Jorden Brok         | Mortgage Master               |
| Gary Brough         | Academy Mortgage              |
| Bryan Brown         | Guaranteed Rate               |
| Craig Brown         | Skyline Home Loans            |
| Keith Brown         | Intercoastal Mortgage Company |
| Michael Brown       | Churchill Mortgage            |
| Eric Bryce          | Guaranteed Rate               |
| Ryan Buckholdt      | Opes Advisors                 |
| Eric Burba          | Guaranteed Rate               |
| Joe Burke           | Guaranteed Rate               |
| Marc Burnstine      | Prospect Mortgage             |
| Candace Buzan       | PrimeLending                  |
| Joe Caltabiano      | Guaranteed Rate               |
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A and N Mortgage Services

| NAME                     | COMPANY                       |
|--------------------------|-------------------------------|
| Norman Calvo             | Sterling National Bank        |
| Elena Elizabeth Campbell | Residential Mortgage Services |
| Stephen Campbell         | Mortgage Master               |
| Rosella Campion          | Mortgage Master               |
| Michael Caputo           | Starkey Mortgage              |
| Andrew Richard Cardina   | Residential Mortgage Services |
| Scott Caroselli          | PrimeLending                  |
| Bob Carr                 | Guaranteed Rate               |
| Heather Mason Carter     | New American Funding          |
| Mark Casamassina         | NJ Lenders Corp.              |
| Shea Case                | Skyline Home Loans            |
| Debbie Cash              | Starkey Mortgage              |
| Phyllis Casillas         | On Q Financial                |
| Lysa Catlin              | RPM Mortgage                  |
| Brian Cavanaugh          | Residential Mortgage Services |
| Jesse Caveney            | American Pacific Mortgage     |
| Michael Chabot           | On Q Financial                |
| Mark Chaffee             | Mortgage Financial            |
| Myron Chamberlain        | PrimeLending                  |
| Luke Chamberlin          | NJ Lenders Corp.              |
| Carleton Chambers        | Prosperity Mortgage           |
| Scott Chapman            | PrimeLending                  |
| Kevin Chase              | Mortgage Master               |
| Connie Chronis           | Diversified Capital Funding   |
| Josh Cilman              | Intercoastal Mortgage Company |
| Wendee Close             | American Pacific Mortgage     |
| Stacey Cobb              | Supreme Lending               |
| Rachelle Coffey          | Homeowners Financial Group    |
| Mickey Cogliandro Jr.    | Guaranteed Rate               |
| Ben Cohen                | Guaranteed Rate               |
| Brad Cohen               | Capital Bank                  |
| Brian Scott Cohen        | Wells Fargo Home Mortgage     |
| Mark Cohen               | Cohen Financial Group         |
| Steve Cohen              | Talmer Bank and Trust         |
| Matthew Colimore         | PrimeLending                  |
| Paul Concannon           | Wells Fargo Home Mortgage     |
| Mark Considine           | Capital Bank                  |
| Victoria Conway          | W.J. Bradley Mortgage         |
| Kristin Coriano          | PrimeLending                  |
| JD Cortese               | Guaranteed Rate               |
| John Cortissoz           | SWBC Mortgage                 |
| Peter Costakos           | Mortgage Master               |
| Tracie Cox               | PrimeLending                  |
| Vince Coyle              | MVB Mortgage                  |
| Kim Crea                 | NOVA Home Loans               |
| RJ Crosby                | First Choice Loan Services    |
| Daniel Crosley           | PrimeLending                  |
| Amy Crowell              | PrimeLending                  |
| Vince Curcio             | EagleBank                     |
| Ed Currie                | Associated Bank               |
|                          |                               |



| NAME                        | COMPANY                            |
|-----------------------------|------------------------------------|
| Greg Cutt                   | Guaranteed Rate                    |
| Adam Dahill                 | Mortgage Master                    |
| Jonathan Dailey             | Prosperity Mortgage                |
| Edwin Davidian              | Skyline Home Loans                 |
| Kris Davis                  | Guild Mortgage                     |
| Michelle Davis              | Prosperity Mortgage                |
| Monica Davis                | Guild Mortgage                     |
| Nancy Davis                 | Supreme Lending                    |
| Ed Dean                     | MVB Mortgage                       |
| Angela Deaton               | First Choice Loan Services         |
| Brian Decker                | Guaranteed Rate                    |
| Jacob Deegan                | Flagship Financial Group           |
| Michael Deery               | Citywide Financial Corp.           |
| Dustin Dehart               | NOVA Home Loans                    |
| Marc Demetriou              | Residential Home Funding           |
| Michael DeMorato            | PrimeLending                       |
| Joanne Demorest             | Wallick & Volk                     |
| Christine DePaepe           | Guaranteed Rate                    |
| Michael DeRosa              | William Raveis Mortgage            |
| Chris Devin                 | Guaranteed Rate                    |
| Heather Devoto              | First Home Mortgage                |
| Kevin Diamond               | PrimeLending                       |
| Fernando Diaz               |                                    |
| Franca DiFrancesco          | Prospect Mortgage  Apex Home Loans |
| Tom Digan                   | Mortgage Master                    |
| Richard Dillman             | Caliber Home Loans                 |
| Brenda Dintino              | New American Funding               |
| Jeff Divack                 | Intercoastal Mortgage Company      |
| Brandon Dominguez           | Prospect Mortgage                  |
| Sean Donahue                | Supreme Lending                    |
| Tamika H. Donahue           | Residential Mortgage Services      |
| Charles Donovan             | Trident Mortgage                   |
| Megan Doonan                | RPM Mortgage                       |
| Kimberlye Dorsett           | FBC Mortgage                       |
| John Downs                  | Caliber Home Loans                 |
| Steve Draper                | Intercoastal Mortgage Company      |
| Doug Dreiman                | PrimeLending                       |
|                             |                                    |
| Karen Dulmage Dennis Duncan | First Home Mortgage  PrimeLending  |
| Michael Dunsky              | Guaranteed Rate                    |
| Jennifer DuPlesis           |                                    |
|                             | MVB Mortgage                       |
| Steve Dykeman               | Prosperity Mortgage                |
| Steve Dykeman               | Perl Mortgage                      |
| Ryan Eberhardt              | Ones Advisors                      |
| John Ebner                  | Opes Advisors VanDyk Mortgage Corn |
| Brian Eddy                  | VanDyk Mortgage Corp.              |
| Sandy Edelstein             | Prospect Mortgage                  |
| Jody Eichenblatt            | Prosperity Mortgage                |
| Gregory Elliott             | GEM Mortgage                       |
| Jennifer Ellison            | RPM Mortgage                       |

| NAME               | COMPANY                   |
|--------------------|---------------------------|
| Rick Elmendorf     | Caliber Home Loans        |
| Christian Emmel    | Prospect Mortgage         |
| Ron Erdman         | Guaranteed Rate           |
| Randy Ernst        | Guaranteed Rate           |
| Catherine Eusea    | First California Mortgage |
| Brad Evans         | Eagle Home Mortgage       |
| Derek Evans        | First Home Mortgage       |
| Jason Evans        | Mortgage Master           |
| Brad Evered        | Caliber Home Loans        |
| Elizabeth Everitt  | Princeton Capital         |
| Ramez Fahmy        | Caliber Home Loans        |
| Jennifer Fairfield | Guaranteed Rate           |
| Mike Farrell       | First Home Mortgage       |
| Jindra Faulkner    | W.J. Bradley Mortgage     |
| Mandi Feely        | American Pacific Mortgage |
| William Ferrall    | W.J. Bradley Mortgage     |
| Peter Fickeisen    | William Raveis Mortgage   |
| David Fisher       | Guaranteed Rate           |
| Mara Fisher        | Trident Mortgage          |
| Michael Fisher     | Caliber Home Loans        |
| Brent Fitzgerald   | Caliber Home Loans        |
| Ann Flaherty       | First Home Mortgage       |
| Kevin Flannery     | Mortgage Master           |
| Scott Fleming      | PrimeLending              |
| Carolyn Flitcroft  | First Home Mortgage       |
| Debbie Foley       | Smarter Mortgages         |
| Casey Forester     | W.J. Bradley Mortgage     |
| Michael Fornerette | Guild Mortgage            |
| Eugene Frazier     | PrimeLending              |
| Alison Freed       | Mortgage Master           |
| Sean Fritts        | McLean Mortgage           |
| Aaron Fritz        | Academy Mortgage          |
| Tom Fullen         | Trident Mortgage          |
| Lisa Furnell       | Raymond James             |
| Greg Gale          | NOVA Home Loans           |
| Chris Gallo        | NJ Lenders Corp.          |
| Michael Gambatese  | Guaranteed Rate           |
| Marsha Gandy       | Guaranteed Rate           |
| Matt Garcia        | Supreme Lending           |
| Silverio Garcia    | GEM Mortgage              |
| Hong Geng          | Guaranteed Rate           |
| Ali Ghaziani       | Bay Equity Home Loans     |
| Dave Gibbs         | Mortgage Master           |
| Shayla Gifford     | Guild Mortgage            |
| Kyle Gillespie     | Guaranteed Rate           |
| Kevin Gillis       | Mortgage Master           |
| Scott Gilman       | Prospect Mortgage         |
| Dan Gjeldum        | Guaranteed Rate           |
| Eric Glick         | Starkey Mortgage          |
| Lindsey Goins      | Movement Mortgage         |
| Emusey doms        | movement Mortgage         |

| NAME                         | COMPANY                       |
|------------------------------|-------------------------------|
| Greg Goodman                 | SWBC Mortgage                 |
| Ric Jason Gosser             | Guild Mortgage                |
| Dana Gounaris                | Trident Mortgage              |
| Michael Graff                | Prosperity Mortgage           |
| Brooks Grasso                | Fulton Mortgage               |
| Traci Green                  | Wallick & Volk                |
| Jane Gregg                   | Wallick & Volk                |
| Jason Griesser               | Prospect Mortgage             |
| Nikki Groff                  | Wallick & Volk                |
| Steve Grossman               | NJ Lenders Corp.              |
| John Grosso                  | William Raveis Mortgage       |
| Scott Groves                 | Movement Mortgage             |
| Tony Guaraldi                | Guaranteed Rate               |
| Chawki Hage                  | PrimeLending                  |
| Jawad Hamandi                | MVB Mortgage                  |
| Brad Hansen                  | Guild Mortgage                |
| Matthew Hanson               | MegaStar Financial            |
| Keith Hapenney               | Leader Bank                   |
| Chris Hardy                  | Embrace Home Loans            |
| Tim Harrison                 | Broadview Mortgage            |
| Paul Harsanyi                | EagleBank                     |
| Jeff Hart                    | Supreme Lending               |
| Mike Hartunian               | Prospect Mortgage             |
| David Hatlen                 | HomeStreet Bank               |
| Adam Heaney                  | W.J. Bradley Mortgage         |
| Marybeth Heckler             | Academy Mortgage              |
| Terry Heffner                | Guild Mortgage                |
| Carl Hendrix                 | FBC Mortgage                  |
| Sean Hennessey               | Embrace Home Loans            |
| Jose Hernandez               | Wallick & Volk                |
| Matt Hickman                 | Academy Mortgage              |
| Lizy Hoeffer                 | Prospect Mortgage             |
| Judy Hoffman                 | Prospect Mortgage             |
| Michael Hoffman              | McLean Mortgage               |
| Patrick Holland              | Embrace Home Loans            |
| John Holmgren                | American Pacific Mortgage     |
| Charles Thompson Holroyd Jr. | First Choice Loan Services    |
| Rich Holsman                 | Guild Mortgage                |
| Paul Hornyak                 | EagleBank                     |
| Jeremy House                 | PrimeLending                  |
| Ron Howard                   | Caliber Home Loans            |
| Julie Howell                 | PrimeLending                  |
| William Paul Huggins         | Residential Mortgage Services |
| Debbie Humphrey              | Guild Mortgage                |
| Annette Hunt                 | Guild Mortgage                |
| Jason Hunter                 | Guaranteed Rate               |
| Tom Huntley                  | Prospect Mortgage             |
| Peter Hurwitz                | Mortgage Master               |
| Daniel Huss                  | New American Funding          |
| Charre Hara                  | Talman Danila and Tour        |

Shawn Huss

**Talmer Bank and Trust** 

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| NAME                              | COMPANY                        |
|-----------------------------------|--------------------------------|
| Chris Hutchens                    | Guaranteed Rate                |
| Patrick Iglinsky                  | Supreme Lending                |
| Jason Infanti                     | Trident Mortgage               |
| David Jaffe                       | On Q Financial                 |
| Alex Jaffe                        |                                |
| Nikki James                       | First Home Mortgage            |
| Klaus Jensen                      | Opes Advisors  Mortgago Master |
|                                   | Mortgage Master                |
| Aaron Jernigan<br>Brian R. Jessen | OakStar Bank                   |
|                                   | Guaranteed Rate                |
| Erik Johansson                    | Guaranteed Rate                |
| Harinder Johan                    | Guaranteed Rate                |
| Christian Johnson                 | Caliber Home Loans             |
| Mark Johnson                      | Prospect Mortgage              |
| Matt Johnson                      | Umpqua Bank                    |
| Sean Johnson                      | First Home Mortgage            |
| Damon Johnston                    | Academy Mortgage               |
| Julie Jones                       | Caliber Home Loans             |
| Rick Jones                        | Bay Equity Home Loans          |
| Christy Jordan                    | Guild Mortgage                 |
| Jeff Jordan                       | NOVA Home Loans                |
| Andy Jorgensen                    | Guild Mortgage                 |
| Michael Joseph                    | Prosperity Mortgage            |
| Jim Juergens                      | Starkey Mortgage               |
| Mark Junod                        | On Q Financial                 |
| Thomas Jussila                    | Mortgage Lending Services      |
| John Kalin                        | Mortgage Master                |
| Chris Kamali                      | Opes Advisors                  |
| Indu Kapoor                       | Prospect Mortgage              |
| Bill Katakis                      | PrimeLending                   |
| Stephanie Kates                   | New American Funding           |
| John Kay                          | Wallick & Volk                 |
| Matthew Keane                     | Guaranteed Rate                |
| Baret Kechian                     | Mortgage Master                |
| Chris Keelin                      | Advisors Mortgage Group        |
| Mary Keene                        | Academy Mortgage               |
| Andrea Keith                      | Supreme Lending                |
| Ryan Kelley                       | NewCastle Home Loans           |
| Scott Kelsey                      | Mortgage Master                |
| Bill Kelso                        | On Q Financial                 |
| Michael Kent                      | Santander Bank                 |
| Brian Kerby                       | Academy Mortgage               |
| CJ Kerls                          | Guaranteed Rate                |
| Elvis Keshishyan                  | Skyline Financial              |
| Cody Kessler                      | HomeBridge Financial Services  |
| Claudette Khachatourian           | Prospect Mortgage              |
| Risha Kilaru                      |                                |
|                                   | Prospect Mortgage              |
| Dave King                         | SWBC Mortgage                  |
| Matt Kingsborough                 | Prospect Mortgage              |
| Gregory Kingsbury                 | Caliber Home Loans             |
| Dennis Kinslow                    | Trident Mortgage               |

| NAME                 | COMPANY                       |
|----------------------|-------------------------------|
| Mark Klein           | Skyline Home Loans            |
| Chris Knapp          | Guaranteed Rate               |
| Kevin Kostoff        | NOVA Home Loans               |
| Nikitas Kouimanis    | MGN Funding Corp.             |
| George Koutsos       | PMAC Lending Services         |
| Jacob Krabbe         | Academy Mortgage              |
| Joe Kramer           | Sierra Pacific Mortgage       |
| Curt Kravitz         | Bay Equity Home Loans         |
| Allyson Kreycik      | Guaranteed Rate               |
| Kevin Kuechler       | Guaranteed Rate               |
| Eric Kulbe           | Guild Mortgage                |
| Yauvan Kumar         | Mortgage Master               |
| Cindy Laffey         | Inlanta Mortgage              |
| Jon Lamkin           | Guaranteed Rate               |
| Austin Lampson       | On Q Financial                |
| Rachel Lang          | Caliber Home Loans            |
| Austin Larr          | Fairway Independent Mortgage  |
| Thomas Lavallee      | Guaranteed Rate               |
| David "LAZ" Lazowski | Fairway Independent Mortgage  |
| Max Leaman           | PrimeLending                  |
| Amanda LeBoeuf       | Highland LoanSource           |
| Kitty Lee            | American Pacific Mortgage     |
| Ben Lerner           | Opes Advisors                 |
| Deborah Levy         | EagleBank                     |
| Mark Lewin           | Caliber Home Loans            |
| Beth Lewis           | Perl Mortgage                 |
| Jason Lewis          | Supreme Lending               |
| Nathaniel Lindsey    | Wells Fargo Home Mortgage     |
|                      |                               |
| Randy Lipp           | Starkey Mortgage              |
| Darius Livian        | Academy Mortgage              |
| Richard Logan        | PrimeLending                  |
| Shelly Logemann      | RPM Mortgage                  |
| Sean Logue           | Trident Mortgage              |
| Christopher Long     | Sierra Pacific Mortgage       |
| Julie Long           | Commonwealth Mortgage         |
| Larry Long           | Trident Mortgage              |
| Christina Longo      | Prospect Mortgage             |
| Ruben Lopez          | Prospect Mortgage             |
| Chad Loube           | Talmer Bank and Trust         |
| Tim Lowry            | Trident Mortgage              |
| Chad Lubben          | Guaranteed Rate               |
| Christin Luckman     | Guaranteed Rate               |
| Andrew Lunenfeld     | EagleBank                     |
| Christine Madrid     | Caliber Home Loans            |
| Troy Magestro        | UW Credit Union               |
| Raj Mahajan          | EagleBank                     |
| Mark Maimon          | Sterling National Bank        |
| Donald Maita         | NJ Lenders Corp.              |
| Steve Maizes         | Guaranteed Rate               |
| Brian Makris         | Residential Mortgage Services |

Residential Mortgage Services

Brian Makris

| NAME                   | COMPANY                       |
|------------------------|-------------------------------|
| Kelly Malatesta        | Affiliated Mortgage           |
| Shelley Malkin         | Perl Mortgage                 |
| Jonathan Marcoline     | FBC Mortgage                  |
| Alex Margulis          | Perl Mortgage                 |
| Andrew Marquis         | Prospect Mortgage             |
| Jason Marschall        | PrimeLending                  |
| Kelly Marsh            | Broadview Mortgage            |
| Andrew Martinez        | Guild Mortgage                |
| Todd Marumoto          | Intercoastal Mortgage Company |
| Andrew Matt            | Mortgage Master               |
| Lindsey Matter         | Starion Financial             |
| Mark Mayfield          | Guaranteed Rate               |
| Joseph Mazzo           | Eagle Home Mortgage           |
| Joseph McBreen         | Guaranteed Rate               |
| Amanda McCall          | PrimeLending                  |
| Scott McCarter         | W.J. Bradley Mortgage         |
| Gerald McCarthy        | Mortgage Master               |
| Matthew McCarthy       | Mortgage Master               |
| Robin McCauley         | Caliber Home Loans            |
| Noel Mccord            | Opes Advisors                 |
| Sharon McCormick       | PrimeLending                  |
| Meghan McDonald        | First Home Mortgage           |
| Evan McDonough         | Family Mortgage Team          |
| Della McDowell         | On Q Financial                |
| Janene McGowan         | HomeBridge Financial Services |
| Barbara McHenry        | PrimeLending                  |
| Ashley McKenzie-Sharpe | Fairway Independent Mortgage  |
| Brian McKim            | Skyline Home Loans            |
| Rick McKinley          | UW Credit Union               |
| Chris Mcrae            | Prospect Mortgage             |
| Molly Meeker           | Prospect Mortgage             |
| Michael Meena          | Augusta Financial Inc.        |
| Bob Melone             | Radius Financial Group        |
| Rob Mercer             | First Home Mortgage           |
| David Messineo         | First Savings Mortgage        |
| Jolene Messmer         | Caliber Home Loans            |
| Mike Metz              | Guaranteed Rate               |
| Bruce Meyers           | First Home Mortgage           |
| Pamela S. Miller       | Fairway Independent Mortgage  |
| Phil Miller            | SWBC Mortgage                 |
| Richard Miller         | PrimeLending                  |
| Shawn Miller           | VanDyk Mortgage Corporation   |
| Brett Mills            | Academy Mortgage              |
| Jeff Miltenberger      | Guild Mortgage                |
| Mark Minadeo           | FBC Mortgage                  |
| Brian Minkow           | Prospect Mortgage             |
| Linda Mister-Owens     | SWBC Mortgage                 |
| Colleen Mitchell       | HomeBridge Financial Services |
| Andrew Monticone       | Leader Bank                   |
|                        |                               |
| Jorge Montoya          | Guild Mortgage                |







| NAME                     | COMPANY                       |
|--------------------------|-------------------------------|
| Douglas Moore            | First Choice Loan Services    |
| Erin Moore               | PrimeLending                  |
| Laurie Moore             | Wallick & Volk                |
| Jim Moran                | First Home Mortgage           |
| Jeffrey Morgan           | Academy Mortgage              |
| Nancy Morgan             | William Raveis Mortgage       |
| Brian Morley             | Fulton Mortgage               |
| Brandon Moss             | PrimeLending                  |
| Bill Mott                | Opes Advisors                 |
| Shirley Mueller          | PrimeLending                  |
| Eric Mullis              | Intercoastal Mortgage Company |
| Barb Multari             | Movement Mortgage             |
| Michael Mundy            | Pinnacle Mortgage             |
| Michael Murgatroy        | Guaranteed Rate               |
| Jackie Murphy            | Caliber Home Loans            |
| William Murphy           | Fairway Independent Mortgage  |
| John Murray              | Mortgage Financial            |
| Michael Murray           | Guaranteed Rate               |
| Anthony Musante          | Citi Mortgage                 |
| Gina Myers               | Intercoastal Mortgage Company |
| Paul Nagel               | First Home Mortgage           |
| Michael Nasserfar        | AmeriPro Funding              |
| Kimberley Negron         | HomeBridge Financial Services |
| Kimberly Nehily          | Supreme Lending               |
| Mary Nelson-Orcutt       | PrimeLending                  |
| Keane Ng                 | Caliber Home Loans            |
| LisaMarie Nicholas       | PrimeLending                  |
| Carl Nielsen             | Mortgage Master               |
| Mike Nielsen             | Guaranteed Rate               |
| Karen Nielson            | Guild Mortgage                |
| John Noldan              | Guaranteed Rate               |
| Christopher James Nooney | First Choice Loan Services    |
| Barbara Norwitz          | Trident Mortgage              |
| Yossi Notik              | Guaranteed Rate               |
| Cyndi Nunez              | Guild Mortgage                |
| Tom O'Keefe              | Prosperity Mortgage           |
| Robby Oakes              | Corporate Investors Mortgage  |
| Michelle Oddo            | NOVA Home Loans               |
| Adam O'Donnell           | Guaranteed Rate               |
| Pete O'Donnell           | First Home Mortgage           |
| Rusty O'Dowd             | Guaranteed Rate               |
| Michael Ognissanti       | PrimeLending                  |
| Christopher Ohly         | UW Credit Union               |
| Casey Oiness             | Caliber Home Loans            |
| Jonathan Okun            | Prosperity Mortgage           |
| Justin Oliver            | NOVA Home Loans               |
| Tony Olmert              | First Home Mortgage           |
| Cory ONeil               | Guaranteed Rate               |
| Oren Orkin               | Guaranteed Rate               |
| Deb O'Rourke             |                               |
| Den o kontke             | Mortgage Master               |

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|--------------------|---|
| NAME               | COMPANY                                     |
| Michael Orsini     | McLean Mortgage                             |
| Jason Osenton      | Mortgage Master                             |
| Jack Overy         | Caliber Home Loans                          |
| John Pace          | Guaranteed Rate                             |
| Jessie Pachan      | Smarter Mortgages                           |
| Ravi Pahuja        | Residential Mortgage Services               |
| Jeff Palermo       | PMAC Lending Services, Inc.                 |
| Ryan Paquin        | First Home Mortgage                         |
| Matthew P. Paradis | Guaranteed Rate                             |
| Joseph Parisi      | Prospect Mortgage                           |
| Tom Parke          | Mason-McDuffie Mortgage                     |
| Val Parnell        | TowneBank Mortgage                          |
| Rick Parrish       | Guaranteed Rate                             |
| Bill Payne         | First Home Mortgage                         |
| Trent Peaker       | MegaStar Financial                          |
| Dan Peck           | Caliber Home Loans                          |
| Dawn Peck          | Guild Mortgage                              |
| Todd Pede          | First Home Mortgage                         |
| Anthony Pellegrino | Prosperity Mortgage                         |
| Tony Peplinski     | Guild Mortgage                              |
| Ken Perlmutter     | Perl Mortgage                               |
| Justin Perry       | Mortgage Master                             |
| Sarah Pichardo     | MVB Mortgage                                |
| Gary Pierpont      | First Home Mortgage                         |
| Rose Pinto         | HomeBridge Financial Services               |
| Mehdi Pirzadeh     | EagleBank                                   |
| Jennifer Pitcher   | FBC Mortgage                                |
| Patrick Pittman    | PrimeLending                                |
| Ron Poborsky       | Caliber Home Loans                          |
| Colleen Polson     | Mortgage Master                             |
| Cory Poole         | UW Credit Union                             |
| Matthew Posey      | AmeriPro Funding                            |
| Edward Powers      | Guild Mortgage                              |
| Gloria Price       | PrimeLending                                |
| Michael Prime      | Wells Fargo Home Mortgage                   |
| James Pulsipher    | Fidelity Mortgage, dba PrimeSource Mortgage |
| Dante Puorro       | Caliber Home Loans                          |
| John Pyne          | Intercoastal Mortgage Company               |
| Ed Quinby          | W.J. Bradley Mortgage                       |
| Kyndle Quinones    | First Home Mortgage                         |
| Rick Raimond       | Capital Bank                                |
| Ingrid Rapavy      | First Home Mortgage                         |
| Albert Rapoport    | Mortgage Master                             |
| Mark Raskin        | PrimeLending                                |
| Brad Rasof         | Guaranteed Rate                             |
| Lance Ray          | Guaranteed Rate                             |
| Michael Razak      | Madison Lending Group                       |
| Suzie Reed         | Supreme Lending                             |
| Brian Reeg         | Prospect Mortgage                           |
| Michele Morse Reen | American Pacific Mortgage                   |
|                    |   |

| NAME               | COMPANY                       |
|--------------------|-------------------------------|
| James Reese III    | Caliber Home Loans            |
| Todd Rego          | NOVA Home Loans               |
| Matthew Reid       | Mortgage Master               |
| Alex Reilley       | Trident Mortgage              |
| Matt Ribbeck       | UW Credit Union               |
| Mark Richards      | TD Bank                       |
| Marie Richarz      | Prospect Mortgage             |
| Kat Rider          | RPM Mortgage                  |
| Sebastian Rivera   | MVB Mortgage                  |
| Dean Rizzi         | Guaranteed Rate               |
| Tim Roach          | Prospect Mortgage             |
| Michael Roberts    | City Creek Mortgage Corp.     |
| Brad Roche         | McLean Mortgage               |
| Daniel J. Rock     | Guaranteed Rate               |
| John Rodgers       | Prime Mortgage Lending        |
| John Rodrigues     | W.J. Bradley Mortgage         |
| Michael Rodriguez  | Platinum Capital Mortgage     |
| Dan Rogers         | Guaranteed Rate               |
| Brian Rogerson Sr. | Wallick & Volk                |
| Kyle Rohrbaugh     | Caliber Home Loans            |
| Richard Romano     | Guaranteed Rate               |
| Johnatan Romero    | Movement Mortgage             |
| Sam Rosenblatt     | Academy Mortgage              |
| Rob Ross           | MVB Mortgage                  |
| Tom Ross           | NOVA Home Loans               |
| Michael Roth       | Elevations Credit Union       |
| Robert Rudd        | McLean Mortgage               |
| Patrick Ruffner    | Guaranteed Rate               |
| Donna Rumpler      | Supreme Lending               |
| Nck Russo          | Towne Mortgage                |
| Miles Rusth        | Summit Mortgage               |
| Bruce Salik        | Prospect Mortgage             |
| Brian Salomon      | Guaranteed Rate               |
| Suren Sampat       | 1st Advantage Mortgage        |
| Ryan Sandell       | Primary Residential Mortgage  |
| Dixie Sanders      | HomeBridge Financial Services |
| Stuart Sandor      | Premier Mortgage Resources    |
| Sal Savastano      | First Home Mortgage           |
| Joel Schaub        | Guaranteed Rate               |
| Dave Schell        | Guaranteed Rate               |
| Rick Scherer       | MSA Mortgage                  |
| Jeffery Schmidt    | Gateway Mortgage              |
| Chris Schoenthal   | HomeBridge Financial Services |
| Greg Scholl        | Prosperity Mortgage           |
| Barry Schutt       | PrimeLending                  |
| Barry Schwartz     | Perl Mortgage                 |
| Chase Scott        | Opes Advisors                 |
| Stephen Seidler    | Prospect Mortgage             |
| Jason Servais      | On Q Financial                |
| Amanda Sessa       | SWBC Mortgage                 |
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#### FOR MORE INFORMATION, CONTACT:

James E. Iley, Jr.

SVP - National Production

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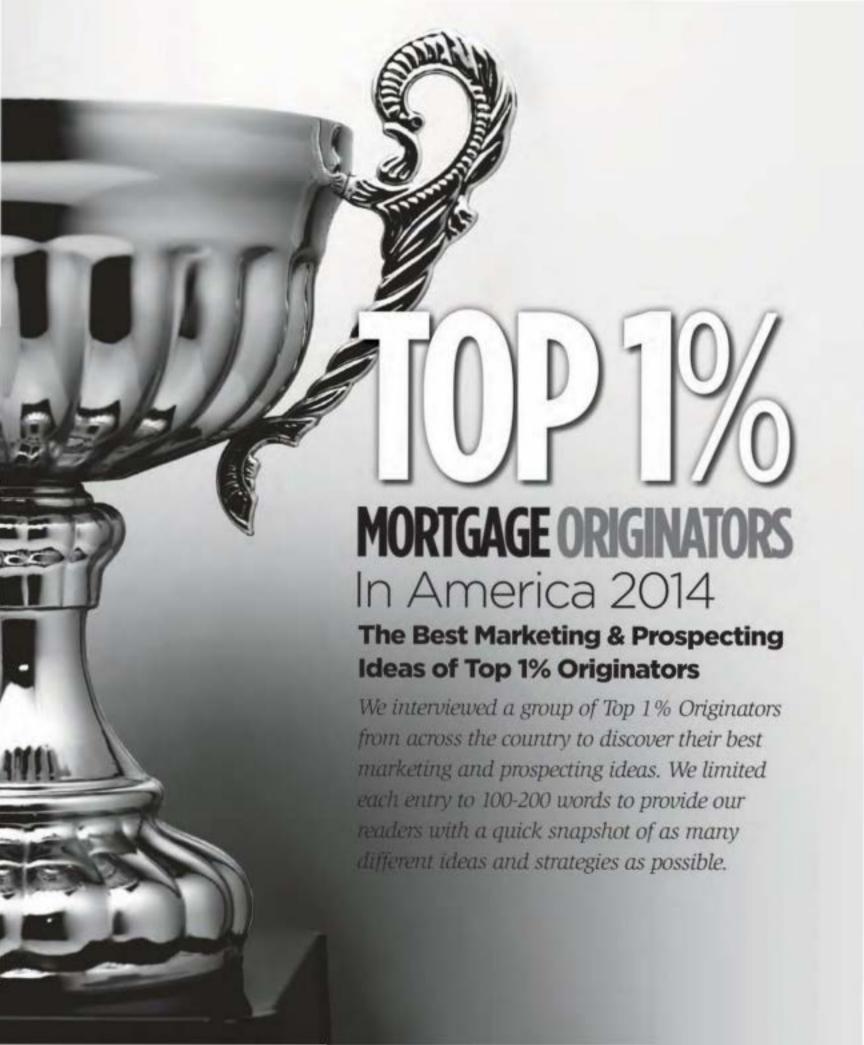
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| NAME                           | COMPANY                            |
|--------------------------------|------------------------------------|
| David Setti                    | American Pacific Mortgage          |
| Nancy Sexton                   | HomeBridge Financial Services      |
| Michael Shane                  | Sammamish Mortgage                 |
| Ryan Shane                     | Sammamish Mortgage                 |
| Sam Sharp                      | Guaranteed Rate                    |
| William Sherrill               |                                    |
| Tom Shewalter                  | EagleBank Martaga Master           |
|                                | Mortgage Master                    |
| Rolan Shnayder Charles Shulman | NJ Lenders Corp.  NJ Lenders Corp. |
| Debra Shultz                   | •                                  |
|                                | Guaranteed Rate                    |
| Ryan Shultz                    | New American Funding               |
| Brandi Siefkas                 | On Q Financial                     |
| Christopher Siegel             | Prosperity Mortgage                |
| Tracy Siegel                   | McLean Mortgage                    |
| Joshua Sigman                  | Legacy Mutual Mortgage             |
| Mark Simon                     | W.J. Bradley Mortgage              |
| Tom Sinak                      | USA Mortgage                       |
| Shane Siniard                  | SWBC Mortgage                      |
| Joseph Siwinski                | MBLO Funding                       |
| Steve Siwinski                 | Guaranteed Rate                    |
| Adam Slack                     | Guaranteed Rate                    |
| David Slater                   | Academy Mortgage                   |
| Jeffrey Slater                 | Guaranteed Rate                    |
| Amy Slotnick                   | Fairway Independent Mortgage       |
| Chris Smart                    | UW Credit Union                    |
| Jason Smiley                   | Guaranteed Rate                    |
| Chris Smith                    | Trident Mortgage                   |
| Jeff Smith                     | Opes Advisors                      |
| Joseph Smith                   | Guaranteed Rate                    |
| Kimberly Smith                 | SECU                               |
| Tim Smith                      | Talmer Bank and Trust              |
| Cindy Smolin                   | Guaranteed Rate                    |
| Marney Solle                   | Opes Advisors                      |
| Ed Solter                      | Fairway Independent Mortgage       |
| Andrew Soss                    | Alpine Mortgage Planning           |
| Tracie Southerland             | Opes Advisors                      |
| Diane Sowell                   | PrimeLending                       |
| Brady Spangler                 | Axia Home Loans                    |
| Jason Spears                   | Academy Mortgage                   |
| Beau Spivey                    | TowneBank Mortgage                 |
| Drew Stacey                    | Talmer Bank and Trust              |
| Michael Stallings              | HomeBridge Financial Services      |
| Michele Stanisch               | Prospect Mortgage                  |
| Michael Steele                 | Gateway Mortgage                   |
| Jesse Stein                    | Mortgage Master                    |
| Michael Stein                  | McLean Mortgage                    |
|                                |                                    |
| Janelle Steinberg              | Cuaranteed Pate                    |
| Craig Stelzer                  | Guaranteed Rate                    |
| Dave Stemrich                  | Prospect Mortgage                  |
| Daniel Stevens                 | Wells Fargo Home Mortgage          |

| NAME                      | COMPANY                       |
|---------------------------|-------------------------------|
| Scott Stinson             | FBC Mortgage                  |
| Stephen Stork             | Summit Funding                |
| Tim Storm                 | W.J. Bradley Mortgage         |
| Kari Story                | First Home Mortgage           |
| Scott Story               | First Home Mortgage           |
| Craig Strent              | Apex Home Loans               |
| Scott Strouse             | PrimeLending                  |
| Leslie Struthers          | Guaranteed Rate               |
| Kathy Stypula             | Prospect Mortgage             |
| Michael Suffoletto        | Guaranteed Rate               |
| Yinan Nancy Sun           | Austin First Mortgage         |
| Jerry Sundt               | VIP Mortgage                  |
| Amir Syed                 | Perl Mortgage                 |
| Franco Tamburrino         | Coast 2 Coast Funding Group   |
| Diana Tarzia              | PrimeLending                  |
| Timothy Taylor            | Prospect Mortgage             |
| Nathan Techanchuk         | Movement Mortgage             |
| Skip Templeton            | NewTowne Mortgage             |
| Stephen Tetzner           | Homestar Mortgage             |
| Louise Thaxton            | Fairway Independent Mortgage  |
| Jo Ann Theriault-Fazio    | Guaranteed Rate               |
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| Brian Thielicke           | Caliber Home Loans            |
| David Thomas              | Caliber Home Loans            |
| Chip Thompson             | SWBC Mortgage                 |
| Bridget Thomsen           | Mortgage Master               |
| Matt Tierney              | Guaranteed Rate               |
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| Oleg Tkach                | Guild Mortgage                |
| Jon Tobias                | Fairway Independent Mortgage  |
| Pamela Todd               | MegaStar Financial            |
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| Cynthia Tomlinson         | American Pacific Mortgage     |
| Cody Touchette            | Caliber Home Loans            |
| Troy Toureau              | McLean Mortgage               |
| Sofia Aerakis Travayiakis | Residential Mortgage Services |
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| Justin S. Tulman          | Fairway Independent Mortgage  |
| Dominic Turano            | First Home Mortgage           |
| Sally Turek               | Trident Mortgage              |
| Jamie Tyndall             | Mortgage Master               |
| Tony Umholtz              | SunTrust Mortgage             |
| Susan Valente             | SECU                          |
| Andrew Van Dyk            | William Raveis Mortgage       |
| Alexander Varela          | PrimeLending                  |
| Jared Varitek             | FBC Mortgage                  |
| Carson Vaughn             | AmeriPro Funding              |
| Devadas Venugopal         | PrimeLending                  |
| Dean Vlamis               | Guaranteed Rate               |
| Joseph William Vogel      | Residential Mortgage Services |
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|--|-----------------------|-------------------------------|
| David Wade Courtney Walker NOVA Home Loans Richard Wallace Priority Financial LLC Reid Waltzer First Choice Loan Services Christopher Washburn Caliber Home Loans Sue Weaver Caliber Home Loans Sue Weaver Starion Financial Eli Weinberger New American Funding John Weller MegaStar Financial Kathryn Welsh Prosperity Mortgage Mike Westbrook Intercoastal Mortgage Company Marc Western Citywide Home Loans Derek Wetzel On Q Financial Jobe Whelan Skyline Home Loans Lynn Wiand Talmer Bank and Trust Luke Wielgot Academy Mortgage Jason M Wiggins Residential Mortgage Services Michael Wilson Residential Mortgage Services Michael Wilson Residential Mortgage Services Michael Wilson Residential Mortgage Billy Winfree F&M Bank Sheri Wise PrimeLending Leslie Wish McLean Mortgage Matt Wood Fairway Independent Mortgage Timothy Wood Opes Advisors Brenda Worthen PrimeLending Brady Yeager Caliber Home Loans Chong Yi Apex Home Loans Danielle Young Guaranteed Rate Javier Zerquera FBC Mortgage Kevin Zhu MLD Mortgage Kyle Zotter Capital Bank  |                       |                               |
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| Sue Weaver Starion Financial  Eli Weinberger New American Funding  John Weller MegaStar Financial  Kathryn Welsh Prosperity Mortgage  Mike Westbrook Intercoastal Mortgage Company  Marc Western Citywide Home Loans  Derek Wetzel On Q Financial  Jobe Whelan Skyline Home Loans  Lynn Wiand Talmer Bank and Trust  Luke Wielgot Academy Mortgage  Jason M Wiggins Residential Mortgage Services  John Willis Mortgage Master  Jeffrey Conrad Wilson First Choice Loan Services  Michael Wilson Residential Mortgage Services  Andrea Wine McLean Mortgage  Billy Winfree F&M Bank  Sheri Wise PrimeLending  Leslie Wish McLean Mortgage  Brian Wolley Prospect Mortgage  Matt Wood Fairway Independent Mortgage  Timothy Wood Opes Advisors  Brenda Worthen PrimeLending  Brady Yeager Caliber Home Loans  Chong Yi Apex Home Loans  Danielle Young Guaranteed Rate  Javier Zerquera FBC Mortgage  Kevin Zhu MLD Mortgage  Kyle Zotter Capital Bank  | Reid Waltzer          | First Choice Loan Services    |
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| Derek Wetzel On Q Financial Jobe Whelan Skyline Home Loans Lynn Wiand Talmer Bank and Trust Luke Wielgot Academy Mortgage Jason M Wiggins Residential Mortgage Services John Willis Mortgage Master Jeffrey Conrad Wilson First Choice Loan Services Michael Wilson Residential Mortgage Services Andrea Wine McLean Mortgage Billy Winfree F&M Bank Sheri Wise PrimeLending Leslie Wish McLean Mortgage Brian Wolley Prospect Mortgage Matt Wood Fairway Independent Mortgage Timothy Wood Opes Advisors Brenda Worthen PrimeLending Brady Yeager Caliber Home Loans Chong Yi Apex Home Loans Danielle Young Guaranteed Rate Javier Zerquera FBC Mortgage Kevin Zhu MLD Mortgage Kyle Zotter Capital Bank   | Mike Westbrook        | Intercoastal Mortgage Company |
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| John Willis Mortgage Master  Jeffrey Conrad Wilson First Choice Loan Services  Michael Wilson Residential Mortgage Services  Andrea Wine McLean Mortgage  Billy Winfree F&M Bank  Sheri Wise PrimeLending  Leslie Wish McLean Mortgage  Brian Wolley Prospect Mortgage  Matt Wood Fairway Independent Mortgage  Timothy Wood Opes Advisors  Brenda Worthen PrimeLending  Brady Yeager Caliber Home Loans  Chong Yi Apex Home Loans  Danielle Young Guaranteed Rate  Javier Zerquera FBC Mortgage  Kevin Zhu MLD Mortgage  Kyle Zotter Capital Bank   | Jason M Wiggins       | Residential Mortgage Services |
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| Billy Winfree F&M Bank Sheri Wise PrimeLending Leslie Wish McLean Mortgage Brian Wolley Prospect Mortgage Matt Wood Fairway Independent Mortgage Timothy Wood Opes Advisors Brenda Worthen PrimeLending Brady Yeager Caliber Home Loans Chong Yi Apex Home Loans Danielle Young Guaranteed Rate Javier Zerquera FBC Mortgage Kevin Zhu MLD Mortgage Kyle Zotter Capital Bank   |                       |                               |
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| Brian Wolley Prospect Mortgage  Matt Wood Fairway Independent Mortgage  Timothy Wood Opes Advisors  Brenda Worthen PrimeLending  Brady Yeager Caliber Home Loans  Chong Yi Apex Home Loans  Danielle Young Guaranteed Rate  Javier Zerquera FBC Mortgage  Kevin Zhu MLD Mortgage  Kyle Zotter Capital Bank   |                       | -                             |
| Matt Wood Fairway Independent Mortgage Timothy Wood Opes Advisors Brenda Worthen PrimeLending Brady Yeager Caliber Home Loans Chong Yi Apex Home Loans Danielle Young Guaranteed Rate Javier Zerquera FBC Mortgage Kevin Zhu MLD Mortgage Kyle Zotter Capital Bank   |                       |                               |
| Timothy Wood Opes Advisors Brenda Worthen PrimeLending Brady Yeager Caliber Home Loans Chong Yi Apex Home Loans Danielle Young Guaranteed Rate Javier Zerquera FBC Mortgage Kevin Zhu MLD Mortgage Kyle Zotter Capital Bank  | -                     |                               |
| Brenda Worthen PrimeLending Brady Yeager Caliber Home Loans Chong Yi Apex Home Loans Danielle Young Guaranteed Rate Javier Zerquera FBC Mortgage Kevin Zhu MLD Mortgage Kyle Zotter Capital Bank   |                       |                               |
| Brady Yeager Caliber Home Loans Chong Yi Apex Home Loans Danielle Young Guaranteed Rate Javier Zerquera FBC Mortgage Kevin Zhu MLD Mortgage Kyle Zotter Capital Bank   | -                     | -                             |
| Chong Yi Apex Home Loans  Danielle Young Guaranteed Rate  Javier Zerquera FBC Mortgage  Kevin Zhu MLD Mortgage  Kyle Zotter Capital Bank   |                       |                               |
| Danielle Young Guaranteed Rate  Javier Zerquera FBC Mortgage  Kevin Zhu MLD Mortgage  Kyle Zotter Capital Bank   |                       |                               |
| Javier Zerquera FBC Mortgage  Kevin Zhu MLD Mortgage  Kyle Zotter Capital Bank   |                       |                               |
| Kevin Zhu MLD Mortgage  Kyle Zotter Capital Bank   | _                     |                               |
| Kyle Zotter Capital Bank   | •                     |                               |
| •  |                       |                               |
| Todd Zukowski Prospect Mortgage  |                       | •                             |
|  | Todd Zukowski         | Prospect Mortgage             |
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### 102 % MARKETING & PROSPECTING IDEAS



Paul Volpe **NOVA Home Loans** \$137,885,344 – 729 units

Answer the phone when it rings. Pick up the phone when it isn't ringing. These simple concepts have helped Paul Volpe to join the

Top 1% and the Top 200 Originator award rankings. Staying consistent, persistent and being willing and able are at the forefront of everything he does. His business and reputation is based on solid referral relationships that he has not only built, but built to last.

Paul leads the #1 origination team in the country because he understands the importance of under promising and over delivering for every client. He makes clients feel like their dream is just as important to him as it is to them.

In today's business climate of emails, social media, texts, and video conferencing, Paul finds many "old methods" still possess endearing qualities. A personal phone call; a hand-written note; a private conversation at a networking event. Asking, "Can I count on you to refer me?"

By being a man of your word, prospecting and developing new referral partnerships become easier. The team he surrounds himself with have all contributed to his accomplishments, as has the mindset of being open to "out of the box" ideas. And, sometimes, it's as simple as picking up the phone.



Michael Deerv Citywide Financial Corp. \$101,000,000 - 254 units

Writing a weekly mortgage article for your local newspaper is a great way to establish yourself as the local expert in

your area. This will give you a lot of credibility with buyers and realtors. I write for the San Diego Union Tribune.

Start up a Facebook business fan page and write and share content every day. I currently have 8,250 realtors on my page "Free Resources for Real Estate Agents." Some articles I write get shared over 100 times by people on their Facebook pages. That is 100 x 300 (average people on a Facebook page) = 30,000 potential views.



**Ric Jason Gosser Guild Mortgage** \$98,595,428 - 380 units

The most effective technique for leveraging real estate agents into a loyal relationship with you is to reciprocate business back to them.

Focused lead generation, procuring buyers and listing appointments, is the number one effective way to compensate your partners without violating RESPA or having to create MSA's. Control the lead; control the relationship.



Amanda Sessa **SWBC Mortgage** \$78.070.852 - 230 units

Generating new leads continuously is a key to mortgage success. It is always exciting to revisit old ideas and to try new ones.

The first quarter of the year brings a great opportunity to market CPAs, financial/wealth planners, and divorce attorneys. Financial planners and CPAs need a trusted mortgage source, especially when rates are low. Throughout the school year, marketing teachers, sports team parents and coaches, exercise class participants, and neighborhood friends make great sense. Mailers, emails, happy hours and coffee visits work nicely. Summer and the holidays are great times for gatherings and parties with various groups of people who can build your referral field of vision.

Happy Hours and Lunch 'n Learns can brand expertise nicely. Inviting Realtors and/or past clients to a local coffee shop or restaurant to talk mortgage changes and answer questions can be fruitful. Happy hours for divorcees and divorce attorneys can be a great way to network and generate leads. Sponsoring events in the community is an admirable way to support the local populace. These events are excellent networking opportunities, and there is usually written and verbal recognition. Most importantly, taking care of current clients and referral sources is paramount to success.



**Steve Grossman NJ Lenders Corp.** \$76.090.691 – 158 units

To quote a good friend Tim Braheem, "Our job as a loan originator starts when the loan closes, not the day we take the

1003." Managing our clients' debt for life is our true business mantra. Always looking for refinance opportunities is the obvious. The last few years have generated an unprecedented amount of refinance opportunities. Putting this aside, statistics show that an individual will pursue a purchase/mortgage transaction once every seven years (move up, buy second home or investment property, divorce, etc.). In addition, for seasoned loan officers the average age of our database is getting older and hence the children of our past clients are beginning to enter the housing market.

As the industry continues to be more competitive it is more critical than ever to stay in touch with past clients on a regimented basis. In addition to traditional print and email drip marketing campaigns, loan officers need to call their past clients at least once a year for a "mortgage check up." As our clients march on in life and their real estate/mortgage needs change it's our job to make sure we are part of the transaction.



**Mark Raskin PrimeLending** \$64.562.400 - 241 units

The best marketing any loan officer can do on a regular basis is extraordinarily simple: Attend closings. There is not a better

opportunity to market oneself. While at a closing, find some honest means of publicly complimenting the real estate and/or title agent(s) regarding their participation in the transaction. With social media, more and more agents are posting pics of themselves with clients at closings, congratulating them on their new home. If the Loan Officer is present, typically he/she is included and bragged upon as well.

I regularly hear LOs stating that they simply don't have time. I take advantage of my drive time to reach out to other referral partners. Leaving a short message such as, "Hi Bob. I'm on my way back from a closing and was thinking about you..." is personal and reminds the referral partner that you do in fact attend closings (and are closing loans!). Chances are their last closing through a different lender didn't have a loan officer present. It's not rocket science, but very effective!

## 10P1% MARKETING & PROSPECTING IDEAS



**Dave King** SWBC Mortgage \$62,215,026 – 235 units

Our business is changing so rapidly these days that there is a huge opportunity right now for qualified originators to provide Realtor

education. This is a fantastic plan and provides great exposure for a number of reasons. You can invite whomever you want, when and where you want. You can demonstrate your expertise whilst helping them grow their business and by partnering with a title company or other vendor. You can also cross sell with their customers.

A one- or two-hour "lending update" class goes by very quickly since there are always so many changes to cover. This is also an excellent way to get "face time" with Realtors since so many of them rarely are in their offices. The other enormous benefit is the old adage that if you really want to learn something... teach it. By teaching an update class, your knowledge and skills will always improve.



**Peter Fickeisen** William Raveis Mortgage \$58,173,653 – 120 units

To build new leads and/or build relationships, you need to know one thing, and that is you don't need to spend thousands to get re-

ferrals from Financial Planners, CPAS, or RE Agents. For example, one thing I teach my team is that you need to set the tone in the first meeting that this is two way street for referrals. Then you need an actionable follow up—for example, it was great to meet you, and I will send you the rate sheets and/or the bulleted flyers we spoke about by X date. This allows you to build the second appointment and show that you care. By showing effort you will gain referrals without spending any money. This is getting to know your referral partner, and by delivering on your word, you gain instant credibility.



Raffi Bekmezian PrimeLending \$55,096,349 – 120 units

"Out of sight, out of mind!" This is the motto I live by. In order to stay relevant, I make sure I am visible and always networking.

There are many opportunities presented to network, but I also create my own opportunities by hosting mixers and other social gatherings. The key is to be in the public eye as much as possible and to make sure all my friends, neighbors, family members, and all those I do business with know what it is that I do.

With this process, potential borrowers can easily identify me as the premier mortgage lender in the community and are willing to trust me with their loans. But this is only the first step. In order to stay relevant and keep my business at the highest level, I am more than willing to go above and beyond what is expected to allow my borrowers the opportunity to trust me and trust in the process of financing their loans. I am available at all times and do not tire of answering the same question more than once. This allows the borrower to trust in the process and be confident that the terms of their loans meets their needs exactly.



Craig Strent Apex Home Loans \$51,899,480 – 124 units

Teaching continuing education classes to Certified Financial Planners has worked out well. The classes position me as a

mortgage expert who understands the nuances of financial planning, and allows me the forum to demonstrate how proper mortgage planning can help homeowners meet their financial planning goals.

Once the classes are complete, I drip on the Financial Advisors with a direct mail campaign that includes mortgage planning topics and strategies for homeowners. I offer additional mortgage planning services to the advisors and their clients through my "Mortgages Under Management" program, and make myself available to them whenever they are meeting with clients and need my input on the mortgage. This strategy has resulted in some deep relationships with Financial Advisors and a steady stream of referrals.



Oleg Tkach Guild Mortgage \$50,649,564 – 221 units

Building your Agent Database without Cold Calling

One of the easiest ways to build your Agent referral business

is through listing agents. Every time we receive a new P&S agreement; My assistant schedules an introduction call with the listing Agent. During this call I introduce myself and my team. Explain how relentless we are in over communicating with our weekly Tuesday update calls to all parties of the transaction. (90% of the time, the Agents are very excited to hear that they won't have to be hunting us down to get information. Some Agents make comments like I wish my lender would do that") I proceed to confirm the sales price, closing date, seller concessions, property condition, etc. Typically the listing agent is concerned about closing on time and stresses how important it is that this deal does not close late. This is when I will use the obligation close. "So Mr. or Mrs. Agent, if we are able to close your deal a few days early and during the process update you every Tuesday; will I earn the right to buy you a cup of coffee?" Guess how many no's I get? At that point we deliver and the rest is history."



Ashley McKenzie-Sharpe Fairway Independent Mortgage \$50,627,885 – 340 units

I've been originating mortgages since 2005, and my favorite word is still YES. It sounds so

simple, but it has proven to be a winner for me year after year.

Y = Yearn. Yearn to know more, give more, and grow more day after day. Whether it's new technology, new loan products, or just a new real estate company in town—get out there! Take the training, meet the gizmo challenges head on, and welcome all things NEW.

E = Encourage. Encourage your clients, your team, and your business partners. I've grown my business from 8M in 2005 with no team, to over 53M in 2014—with a team. I also encourage local real estate agents to use our marketing team to help them succeed. Co-branding in today's market is an essential element to success.

S = Stick. Stick like glue. "You just need to keep your hand raised until it's your turn," says Scott Adams, author of How to Fail at Almost Everything and Still Win Big—and I'm a firm believer. Having systems in place that force you to keep in constant contact with your prospects is crucial.

Try "YES" and see what happens.

## 10P1% MARKETING & PROSPECTING IDEAS



**Patrick Holland Embrace Home Loans** \$50,049,584 - 125 units

Often times, mortgage professionals forget that applicants have options and that there are multiple lenders out there will-

ing to provide lending solutions for refinance and purchase transactions. On my team, we look at every opportunity to help someone buy a home or restructure their mortgage finances, a true privilege. Over the past 8 years, I have continued to learn how to keep updating and improving customer experiences so that they almost feel obligated to refer me to their friends, family members and co-workers. All of the Loan Officers at Embrace Home Loans are fortunate to have such a robust marketing department that helps with client follow-up and retention and keeping our referral partners up to date.

I have learned that the best way to maintain relationships with my referral partners is to keep them informed. Take time weekly to meet with your affiliates. Give them your time and face-to-face attention. Anyone can send emails and use social media to send massive blast correspondence. It is the personal relationships that solidify the partnership. Face time goes a long way. Attend settlements. Respect your clients and build credibility. Put the effort in at the beginning and make a lasting impression.



Jeff Palermo **PMAC Lending Services** \$48,215,629 – 156 units

The biggest reason my business has grown is my Annual Client & Realtor Appreciation Party. This past November I hosted the 10th

Anniversary Event, attended by 121 real estate agents and over 112 clients. There was a sit down dinner on the second floor with a pianist. After dinner, every agent with whom I participated in at least one transaction in 2014 was recognized, along with my "Realtor of the Year." I recognized my entire team, my wife and kids, and my parents, who celebrated their 60th Anniversary the month before. That shows your personal side to everyone.

After the awards dinner we all went downstairs where there was a live 5-piece band, a full Casino featuring black jack, craps, roulette, etc., and gave away over \$12,000 in prizes—including one lucky winner who had the opportunity to go into a money booth containing \$10,000 in cash. This event has introduced me to many new agents each year. In addition, giving back to your past clients is also another key element in ensuring past client referrals. So if you want to boost your business and increase your referrals—you need to start thinking about doing some type of Client & Realtor Appreciation Event!



**Lindsev Goins Movement Mortgage** \$46.724 – 179 units

My key to success is being available, accountable and reliable. I take great pride in delivering an on-time closing. I know my

underwriting guidelines and I work for a company that is in-line with my values and customer service standards. My biggest marketing tool is answering my phone and giving good service to buyers, realtors, and builder partners.



**Catherine Eusea** First California Mortgage \$44.427.469 – 199 units

I'm pretty simple; I do a mix of hunting and farming to get my referrals, but ultimately my marketing efforts boil down to

"Loving those that love us". I invest a majority of my budget to my Ambassadors, A + and A clients. I try to focus on little gifts and pop-bys throughout the year, on holidays and on any major event in their lives. I follow each of them on Facebook as well, so I'm interacting constantly... every new baby, a wedding, a birthday, and even a death in the family gets something from me be it a card, flowers or a little gift. Every Christmas we send wreaths; we do subscriptions and books to let them know I care about them and their growth. I have about 300 of them and they are my bread and butter...as well as my friends.



**Brenda Worthen PrimeLending** \$43,586,066 - 223 units

Generating new leads and building referral partnerships is a challenge for an experienced loan officer, so it's an even greater chal-

lenge for someone trying to get started in mortgage lending. The best advice I can give is to always tell the truth and to tell it often. Building a relationship begins with communication, honesty and integrity. When clients and potential partners respect you and know they can believe you, it builds a bond.

One way to begin a relationship is to always volunteer to call the borrower's CPA, bookkeeper or banker. If you are willing to contact these professionals for your client, you will open doors that may lead to building additional relationships. Also, you will be establishing yourself as an expert in your field by your willingness to explain the process and the reasoning behind documentation requests.

Make yourself available by being at open houses. Volunteer for activities with local real estate offices and serve on committees. It's also important to realize that you are really in business for yourself. You have to invest time—and sometimes your own money—to generate leads and build partnerships.

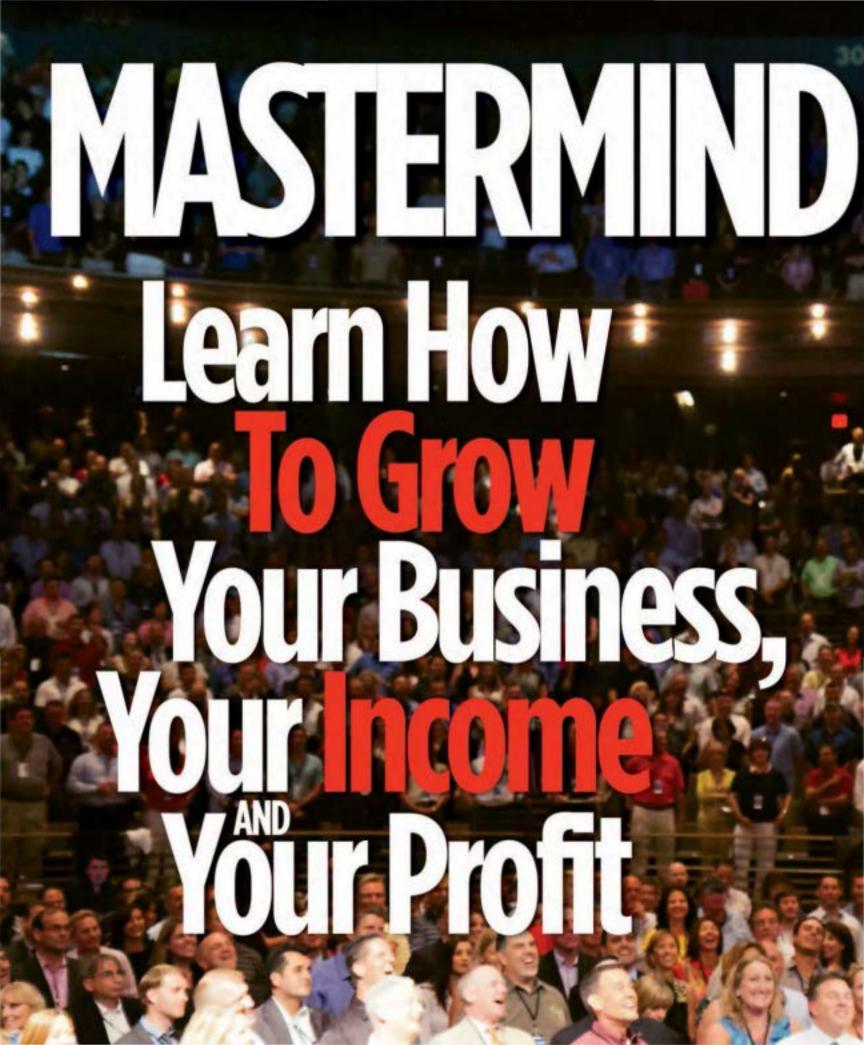


**Brady Spangler Axia Home Loans** \$41.507.644 – 99 units

The best marketing and prospecting ideas for generating new leads or for building new referral partnerships:

It all comes down to execution—follow-up and execution. Do what you say you are going to do in less time than promised. Close every deal you bring in; this is very important. If there's any gray area, do your research upfront. People often forget how much business can be generated from the seller's agent, and first impressions last lifelong.

I send a personalized, handwritten thank you card to every buyer, buyer's agent and seller's agent on every deal after close of escrow. Always answer your phone and emails promptly. Consistently focus on these few practices and you will be amazed with your results, mahalo. (Forgot one item, be involved in the community.)





## 1021% MARKETING & PROSPECTING IDEAS



**Cynthia Tomlinson American Pacific Mortgage** \$41,368,099 - 197 units

Over the last 10 years I have been growing my referral partner business. My business is based on referrals from prior clients, Realtors,

and Financial Planners. I credit the success to making it a priority to not only provide my client and their agent timely updates on the transaction, but also the other parties involved in the transaction—seller's agent, escrow officers, etc.

Creating a database and utilizing it is also a necessity. It is very helpful with staying in touch with past clients. There are many opportunities to stay in contact with clients post-closing which allows the relationship to continue.

It is important to be relevant with marketing materials. Having a presence in web and print are both helpful. All in all, the ultimate marketing and prospecting we can do is to market and prospect our clients and ask for referrals.



Mike Farrell First Home Mortgage \$40,059,056 – 110 units

I follow the philosophy of the more you give, the more you enjoy. I find that doing these core things for every client and agent

generates business consistently:

- 1) My clients receive a small gift after application (even a children's book on moving if I see they have small children on their application) and a personal note so they know I care.
- 2) I attack the listing agent on every transaction; I would estimate 5 touches per deal. I fill them in with pertinent info on their deal. It's a free call to wow them without sounding like I'm trying to get an appointment. I ask for the appointment after closing.
- 3) After closing, I keep the referral agent informed of every birthday of the client, every loan anniversary, every contact I have, every bit of news about the client I see on social media, etc. The agents love this, as it helps them with their business.
- 4) I conduct an annual review of every client's loan to go over their plans for the next year with this
- 5) Finally, as someone I respect greatly said to me about this business: Treat it like it's a real job and work a hard day always.



**Marc Western Citywide Home Loans** \$39,799,328 – 158 units

"Marketing from the Inside for Realtors"

The days of delivering donuts to a realtor's office are

over. The only realtors willing to talk to you are generally the ones not doing much business. And the busiest agents already have relationships with someone they trust. At best, they might have you review a loan that no lender wants and then use that experience to confirm they are still using the "right" lender.

However, marketing to realtors you don't already know can be very effective if you deploy the right strategy. Everyone cares about good service, especially realtors. Take the time to include agents on both sides of the transaction in your communication stream for a purchase loan. Whether you purchase one of the many automated systems available today or you create your own, keeping everyone informed is an invaluable way to impress. Once you have their attention, you will be surprised how open they become to meeting with you. Good service sells!



Janene McGowan **HomeBridge Financial** Services \$39,421,273 - 216 units

My Best Marketing and Prospecting tip: We do everything possible during the process of the loan to

engage the listing agent. We contact the listing agent every Tuesday with a status update on the contract as well as a follow-up after the closing, letting them know that we would like to earn their future business. I also add them to my email marketing campaign at the beginning of the process. The goal is to be sure they receive something with my name and contact information at least once a week in hopes of encouraging them to give us a shot at their next deal. We have great luck in recruiting new agents using this technique. Consistency is the key!



**Luke Wielgot Academy Mortgage** \$38.528.193 – 196 units

The best marketing and prospecting that I have found to be most successful is the idea of the "99 dollar unlimited cellphone plan."

The reason being is that if you ask any agent, title rep, escrow officer, funder, etc., what the most important/valuable thing to their business is and they will tell you communication! I am still dumbfounded that this is still an issue that adults who have every means capable connecting with others, whether it is a phone call, text message or email, don't! I have built my business on this very simple and CHEAP fundamental of great communication wins out over fancy loan programs and gimmicks every day of the week. Good, bad or ugly, communicating to the borrower, agents and other parties involved makes for great transactions, relationships and success. I tell agents I meet, if you are going to complain to me about something, it will be that you get TOO MUCH communication... I have yet to get this complaint by the way. Picking up the phone is where relationships are forged and maintained from my experiences.



Ken Perlmutter **Perl Mortgage** \$38,365,207 – 88 units

To generate new business and referral partnerships, Loan Originators know we should distinguish ourselves and have unique ideas.

In this high-tech lending environment we might not meet our customers face-to-face until the closing, so it is important to my customers and my referral partners that I attend the closing. I believe in being the lender for life and strive to have long-term relationships with my customers.

I have an engineering background that lends itself nicely to the lending world. To every closing I bring a custom PERL toolbox complete with a 65-piece tool set. Besides being something the customers love to receive, the toolbox is a true reflection of who I am. Everyone at the closing table appreciates and loves that! The toolbox is also a great way for the customers to be reminded often of PERL and me. They will remember we have the tools that enable us to exceed their expectations.

### MARKETING & PROSPECTING IDEAS



Michael Razak **Madison Lending Group** \$37,818,240 - 89 units

Persistency. My greatest marketing edge is making sure people remember who I am. The closing of a loan is only the beginning of

a continued marketing effort via drip campaigns, rate reminders and anniversary reminders to stay in front of the consumers. Serving as an integral component of the consumer's overall financial health and decision-making ensures my place in their sphere of influence. When courting new referral partners (most of them being realtors), it's important to have a discussion about compatible philosophies as it relates to customer service. If you make your referral partner look bad you are certain not to get future referrals. On the other side, if you let your referral partner make all the good news calls you are guaranteed a prolonged and mutually beneficial business relationship.



William Murphy **Fairway Independent** Mortgage \$37,314,252 - 168 units

Each month I teach a lunch-andlearn CE class to realtors through our local board of realtors. We are

an affiliate Platinum sponsor to the association. The board helps us market the event. We send out 1,400 monthly emails and videos regarding the event to all agents. We promote it on Facebook and send postcards. We draw an average of 35 agents to each class.

The class runs for two hours (lunch provided) and the realtors are eligible to receive two CEUs for attendance. We also have an attorney present at each class to give insight about new info in the market and to answer any questions. Door prizes are also given at each class—items such as books or complimentary listings on Real Estate TV. It is a great way to keep realtors up-to-date with what is happening in



Mark Chaffee **Mortgage Financial** \$36,700,000 – 143 units

I found the best way to increase my purchase business was to find potential home buyers before they got to my Realtor partners.

This way, I could approach my Realtors with a preapproved buyer vs. hat-in-hand looking for referrals. I made sure my website had the appropriate search engine optimization and tools to allow borrowers to contact me easily for a quick pre-qualification. I also utilized Facebook ads to push potential buyers to my site. I made sure to ask every past client that inquired into financing if they needed a referral to a

With a system in place to supply referrals TO Realtors I then set up meetings, in my office, to meet with Realtors to show them my systems and ask if they would like to partner. Once we agreed to work together, it was important to stay in touch and provide meaningful value. In addition to referring business, I send my Realtor partners an informative co-branded flyer each week that they can share with their data base, a co-branded open house flyer showing the rates and costs associated with each of their listings and, most importantly, a co-branded 5-year follow-up campaign to maintain the client relationship for both of us. Consistency and quality are the keys to a successful purchase marketing strategy.



Joe Tishkoff **Skyline Home Loans** \$35.713.123 - 74 units

Purchase referrals from trusted Realtor Referral Partners is the best source of consistent new leads.

To gain more Realtor rela-

tionships, I've recently contracted with an Internet marketing company who locates prime Realtors on LinkedIn by their proximity, number of followers, connections and other metrics, and sends out a request to connect. If the Realtor connects with me, the company then sends a very legitimate-looking template email in LinkedIn asking about them, their success on LinkedIn, and inquiring whether they would be interested in learning more about me. Most politely say yes in their reply to the automated email.

Once I have a "yes" to me, I contact the Realtor by phone to set up a quick meeting - not a lunch, just a quick meeting. For the meeting, I show up prepared with a professional folder and a booklet about my firm, our services, and my 30 years of experience as a residential lender. I work this relationship and further expand my contacts with their associates or partners in their office. It's a great "shoe in," and has been a wonderful way to meet new local area Realtors.



**Kyndle Quinones** First Home Mortgage \$35,359,958 – 116 units

We are in a relationship business. If you are the type to just productdump or cold call, you need to change. That door is already shut

and has been for quite a few years. So how do you get that one agent to recognize you? How do you stand out amongst the vicious pool of competitors within your territory? How will you ever get past that ever-so-dreadful front desk?

With any change comes a challenge. Set the appointment. Get that agent out of his/her office and take them out for a cup of coffee. Ask about who they are, not the business they do. Focus on that. It's like dating. If you don't like that person once you have approached your first date, move on. There are way too many people out there that you will connect with. Start there. And then, through time and repetition, you will see that not only has a strong business relationship formed, but also a lifelong friendship. Trust is key. Once they trust you and know you as an individual outside of the sales pitch, you will have them for life.



**Marc Demetriou Residential Home Funding** \$35,315,284 - 76 units

Marc has become one of the most trusted and respected mortgage bankers in the state of New Jersey, especially among the account-

ing and legal community where he is called upon frequently as an expert panelist and speaker. Additionally, Marc is licensed as a Continuing Education Instructor by the NJ State Board of Accountancy for offering credits to Accountants/CPA's for fulfilling their annual licensing requirements.

Marc has a proven track record as a mortgage consultant and continues to be ranked in the top 1% of Mortgage Originators in America by Scotsman Guide, Originations News and Mortgage Executive Magazine. In July 2013, Marc was recognized as one of "The 25 Most Connected Mortgage Professionals" in the USA by The National Mortgage Professional Magazine. Also, in December of 2013 Marc was selected as one of top 100 in the mortgage industry by Mortgage Professional America Magazine in their "Hot 100" list of experts in the USA.

Additionally, Marc is a co-host along with Antoinette Gangi of a live radio show that airs weekly on WVNJ 1160am called "The Real Estate and Money Radio Show "